

# Fort Hood Long Term Plan FY1999 - FY2005

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### Commander's Intent

Fort Hood is committed to transforming the best Mobile Armored Corps in the world into the best Mobil Armored Corps in a different world -- a world of ever-changing threats, challenges, opportunities, and demands. As the home of the III Corps, our top priority is to provide an efficient and effective power projection platform -- training, mobilization, deployment, and sustainment support -- to produce the world's best trained and most lethal warfighters ... in a caring, safe, and secure environment. Our greatest triumph is our soldiers. Our greatest challenge remains being the Army's premier power projection platform, while digitizing the force and leveraging opportunities to lead the Army's Revolution in Military Logistics and Business Affairs well into the 21st Century.

Our FY 1999 - FY 2005 Strategic Plan lays the foundation for us to meet these challenges. Its Strategic Performance Objectives have been fine tuned through establishing benchmarks, identifying stretch goals thru FY 2005, and determining metrics to monitor our performance. We have implemented a leadership and strategic management system that allows us to evaluate and articulate the requirements necessary for pursuing alternative paths to change, one in which our performance is measured, and our outcomes reported. This Strategic Plan is the roadmap to achieve our desired end state:

"Fort Hood ... the Army's leading training and power projection platform ... an efficient, effective, and enduring installation ... the best home for soldiers and families ... a great work place for military and civilians ... a proactive participant and sustaining partner in all aspects of the Central Texas community ... shaping the future Army."

This Strategic Plan, supported by our annual Continuous Improvement System, embraces our intent to accomplish this end state through belief in and the vigorous promotion of three compelling themes: Winning Spirit, Balanced Readiness, and Team of Teams. In conjunction, our formal programs drive substantial and measurable improvements through four key processes: Training - Readiness, Logistics - Power Projection, Caring, and Installation Operations. To be successful, this effort requires teamwork - the commitment of every member of the Fort Hood team - soldiers and civilians. We are a total force committed to one team, one fight, and one future. Together, and through aggressive implementation of this plan, we will achieve measurable improvement in the way Fort Hood does business today and in the future. Success will be achieved through setting high standards and remembering -- "People First - Mission Always."

//original signed//
LEON J. LAPORTE
Lieutenant General, USA
Commanding

### We will achieve this:



Fort Hood ... the Army's leading training and power projection platform
... an efficient, effective, and enduring installation
... the best home for soldiers and families
... a great work place for military
and civilians ... a proactive participant and sustaining partner in all aspects
of the Central Texas community
... shaping the future Army.

### and accomplish this:



Provide an efficient and effective power projection platform --training, mobilization, deployment, and sustainment support -- to produce the world's best trained and most lethal warfighters ... in a caring, safe, and secure environment.

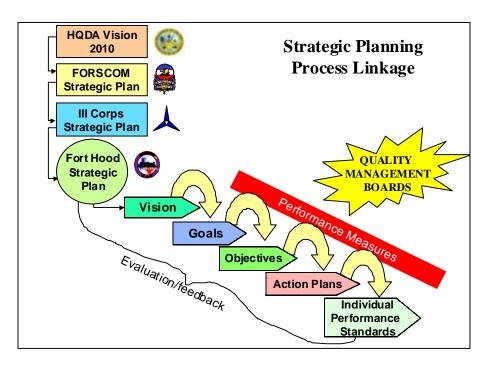
### by obtaining our:



- Training and Readiness
  - -- Training
  - -- Readiness
- Logistics and Power Projection
  - -- Deployment
  - -- Fleet Readiness
- Caring
  - -- People
  - -- Readiness
- Installation Operations
  - -- Facilities
  - -- Readiness

### Strategic Linkage

Establishing a viable balance between our military responsibilities and the business of running the installation effectively is essential to the successful accomplishment of Fort Hood's mission. Fort Hood's specific responsibilities - **train, mobilize, deploy, and sustain** combat ready units in support of our National Military Strategy of *shape, respond, prepare now* - are shaped by our status as both an Army command and as a major Army power projection platform. Review of higher headquarters' policy documents and strategic plans provided a process that focused Fort Hood's development of the strategic performance objectives articulated in this plan as well as Fort Hood's role in *Shaping the Future Army*.



Fort Hood's direction for the future is also influenced strongly by policies and programs driven by the **Office of the Secretary of Defense** (**OSD**) and by the unique imperatives and values established by **Department of Army (DA)**. A detailed analysis of the programs, concepts and intended actions provided by OSD and DA served to bolster the performance objectives Fort Hood is prepared to execute. Many of the objectives stated in this plan will place Fort Hood out front with regard to leading the *Revolution in Business Affairs*.

Establishing this firm **strategic linkage** with national and Army and FORSCOM strategies will ensure that Fort Hood remains viable and successful well into the 21st century.

### Fort Hood's Leadership and Strategic Management System

Fort Hood employs a **Continuous Improvement System** that provides a framework for building the future by focusing on performance outcomes. This *leadership and strategic management system* balances the key areas of the organization which allows senior leaders to evaluate strategic objectives, implement strategy, and link resources to outcomes. Fort Hood will accomplish its strategic intent by answering two key questions - 1) *What is our primary mission?* and 2) *What are our success factors?* - while focusing on the following four key areas:

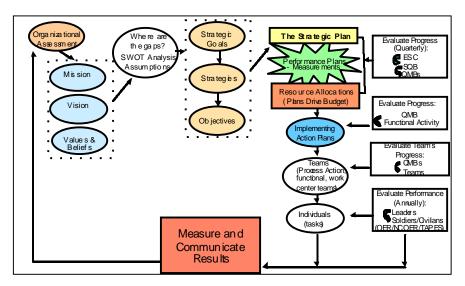
*Training - Readiness:* Our primary mission is to enhance balanced readiness and support the digitized divisions and Corps while providing our customers realistic training facilities, devices, ranges, equipment, and simulations. Our success factor is trained and ready soldiers and units prepared for combat, peace, and humanitarian operations globally.

**Logistics - Power Projection:** Our primary mission is to improve logistics and equipment capabilities to support power projection and sustainment while providing our customers modern, efficient, effective deployment platform and equipment. Our success factors are rapidly transport forces, provide quality support globally, with state-of-the-art equipment.

*Caring:* Our primary mission is to institute programs that enable us to become more responsive to needs of soldiers, families, and civilians while providing our customers with outstanding soldier, employee, and family programs, wellness, living and workplace, and recreation. Our success factors are great quality of life, safe and secure community, and high levels of satisfaction.

*Installation Operations:* Our primary mission is to improve infrastructure and business practices, and enhance employee readiness while providing our customers excellent stewardship of infrastructure, personnel, technology, environment, and fiscal resources. Our success factors are customer focused structure, competent workforce, efficient and effective operations, safe, and healthy environment.

Strategy Development. The Fort Hood Strategic Plan is our road map for improving performance. Our Continuous Improvement System (CIS) consisting of an Executive Steering Committee (ESC), Senior Quality Board (SQB), and four Quality Management Boards (QMB), is the vehicle to keep everyone focused on the plan. Our plan supports the goals of FORSCOM, our higher headquarters, and is linked to our key processes, the work processes of our suborganizations, and performance standards of employees. While the ESC and SQB are the drivers for this systematic, documented planning process, our QMBs are the action agents.



Strategy Development Process. The CIS directs, guides,

promotes, and supports the accomplishment of our mission and the progress towards our vision. It overlays our existing structures and strengthens the chain of command. CIS members include the Commanding General, key leaders and staff principals, as well as customers, suppliers and partners, family members, and retirees. Employees are represented on the various boards by the leadership of the local union.

**Key Steps and Participants.** The strategic planning process begins with our organizational self-assessment and feedback from external examiners, customers, partners/suppliers, and employees. The ESC meets annually to analyze these findings, review the mission, vision, and values of the installation, identify gaps for improvement, and revise the strategic plan.

The ESC conducts a Strength, Weakness, Opportunity, and Threat (SWOT) analysis annually. This results in a list of priorities to guide our continuous improvement efforts through the next six years. Each of the four QMBs is assigned responsibility for a key process and implementation of the strategies. They ensure that the goals and objectives are achieved through action plans, and support the priorities of the ESC. Ownership of each action plan is assigned to a functional activity. Functional activities distribute the plan through supervisors to employees. Supervisors and employees develop individual performance standards to support the plan. Performance is evaluated at each level of the process and feedback is solicited to empower and build a continuous improvement cycle and a learning culture.

## **SWOT** Analysis

### **Strengths**

Warfighter focus

Quality People

Commitment to revolutionize military logistics & business affairs

Strong AC/RC relationships

### **Areas for Improvement**

HR Management, Training, & Development Plans

Integrated Training XXI strategy

Infrastructure revitalization or sustainment program

Strategic focus - effective use of available data

### **Opportunities**

Heightened focus on RC integration Revolution in business operation Increased use of simulation technology Expanding interoperability of high tech systems

### **Threats**

Continued decline of BASOPs funding
Increased deployments
Expanded missions
Cost of rapidly changing technology and
systems security requirements

<b>Priorities</b>
Imbed Army values
Enhance force protection
Advance C2 operability
Enhance warfighting readiness,
power projection, and
quality of life

Fully Implement ABC/M
Improve business practices
Improve civilian HR planning
Digitize divisions and Corps
Preserve Cultural & Natural
Resource
Increase recycling efforts

Provide world class quality
services & products
Increase partnerships
& sponsorships
Emphasize Consideration of Others
Program and T.I.P.S.

### **Performance Metrics**

# Performance Outcomes are measured in one or more of 5 ways:



Increased Efficiency



Improved Performance



Enhanced Employee Skills and/or Satisfaction



Reduced Costs



Reduced Cycle Time Developing sound, systematic performance measures contributes significantly to the success of achieving strategic performance objectives. Determining the correct measures is a difficult step in the planning process and in implementing the plan. Performance metrics will drive an organization toward it's goals; when progress is measured, accountability fixed, and leaders involved, good things happen. Scheduled reviews to analyze the results of the measures of effectiveness allows management to actively participate in accomplishing strategic performance objectives. Working with the measurement information, leaders can articulate further strategies, align resources (both dollars and people) and implement initiatives to achieve strategic success.

Measuring Performance Outcomes. Each of the Strategic Performance Objectives in this plan also indicate the intended outcome of successful accomplishment of the objective (bottom left-hand box). Any given performance objective can have more than one intended outcome. For example: the Infrastructure Objective, when achieved, will result in "increased efficiency" of troop movement at "reduced cost and cycle time." Assigning Performance Outcomes provides a focus for those involved in achieving the performance objective. Knowing the expected outcome of effort provides clarity and cohesion of effort.

# Fort Hood Strategic Performance Objectives

### **Training - Readiness Focus**

Enhance balanced readiness and support for the digitized Divisions and Corps.

### **Logistics - Power Projection Focus**

Improve logistics and equipment capabilities to support power projection and sustainment.

### **Caring Focus**

Institute programs that enable us to become more responsive to needs of soldiers, families, and civilians.

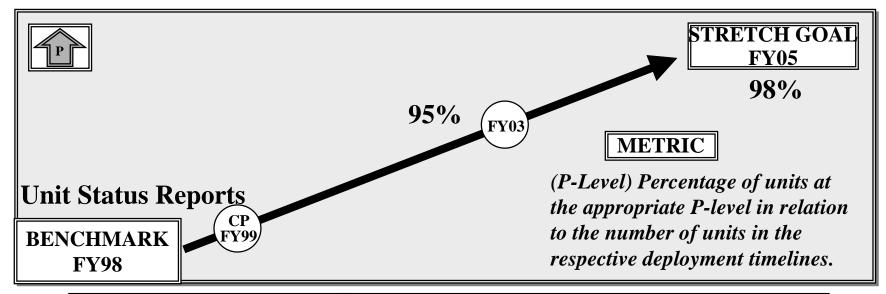
### **Installation Operations Focus**

Improve infrastructure and business practices, and enhance employee readiness.

### **Caring Focus**

Provide an environment that enhances Quality of Life by means of continuous evaluation of current and future programs ensuring only the best possible support for our III Corps Family and thus doing our part to increase III Corps' balanced readiness.

#### PERFORMANCE OUTCOME MEASURE: PERSONNEL READINESS



LEAD: Caring QMB ASSIST: AG/G1/DENTAC/MEDDAC
Link to Fort Hood Campaign Plan: Objectives 1 and 4

#### **FORSCOM Linkage:**

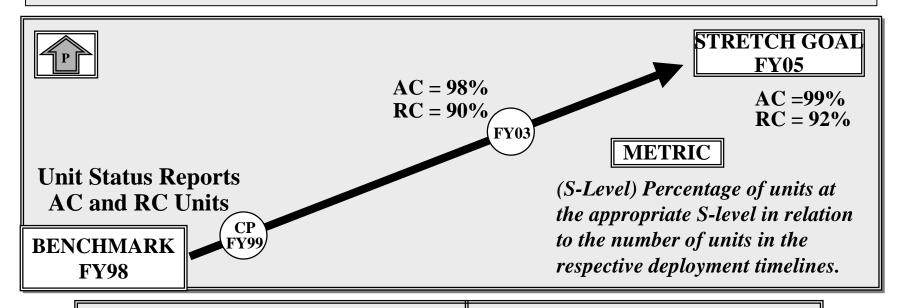
STRATEGIC PERFORMANCE OBJECTIVE 1: READINESS

PERFORMANCE OUTCOME MEASURE: 1A - PERSONNEL READINESS

## Fort Hood Logistics Power Projection Focus

Achieve Army standards for logistics in balanced readiness and power projection by improving current processes, identifying new processes, leveraging technology, improving infrastructure, and satisfying training requirements consistent with assigned resources.

PERFORMANCE OUTCOME MEASURE: Equipment on Hand



**LEAD:** Logistics - Power Projection QMB ASSIST: 13CC/G4/DOL

Link to Fort Hood Campaign Plan: Objective 2, Action Plans 1 and 2

#### **FORSCOM Linkage:**

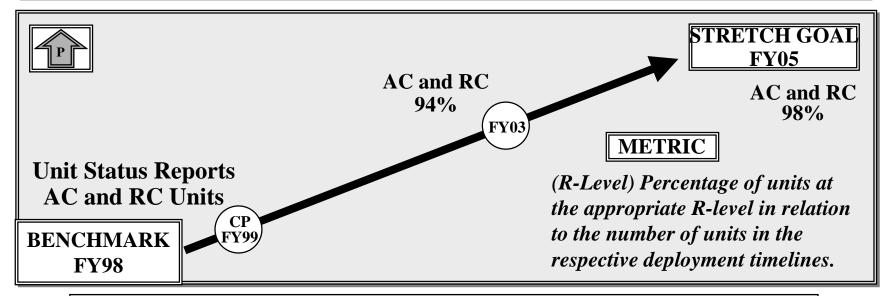
STRATEGIC PERFORMANCE OBJECTIVE 1: READINESS

PERFORMANCE OUTCOME MEASURE: 1B - EQUIPMENT ON HAND

## Fort Hood Logistics Power Projection Focus

Achieve Army standards for logistics in balanced readiness and power projection by improving current processes, identifying new processes, leveraging technology, improving infrastructure, and satisfying training requirements consistent with assigned resources.

PERFORMANCE OUTCOME MEASURE: Equipment Serviceability



LEAD: Logistics - Power Projection QMB ASSIST: 13CC/G4/DOL

Link to Fort Hood Campaign Plan: Objective 2, Action Plans 1 and 2

#### **FORSCOM Linkage:**

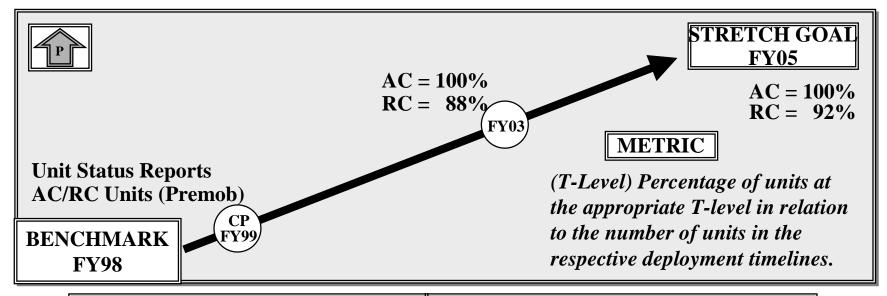
STRATEGIC PERFORMANCE OBJECTIVE 1: READINESS

PERFORMANCE OUTCOME MEASURE: 1C - EQUIPMENT SERVICEABILITY

### **Training - Readiness Focus**

Institute a training strategy that achieves balanced readiness while providing the Army with units and soldiers trained and ready to fight anywhere at any time; coordinating conversion of III Corps to the Corps XXI structure; and implementing a comprehensive program that integrates AC and RC in our training and operations.

**PERFORMANCE OUTCOME MEASURE: Training Readiness** 



LEAD: Training - Readiness QMB ASSIST: G3/Commanders

Link to FH Campaign Plan: Goal 1, Objectives 1 - 4, All Action Plans

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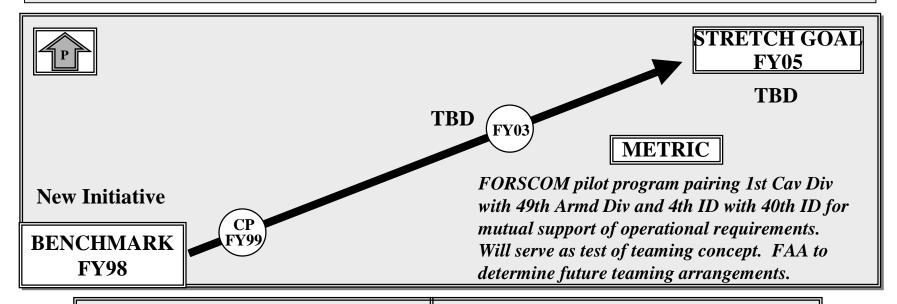
STRATEGIC PERFORMANCE OBJECTIVE 1: READINESS

PERFORMANCE OUTCOME MEASURE: 1D - TRAINING READINESS

### **Training - Readiness Focus**

Institute a training strategy that achieves balanced readiness while providing the Army with units and soldiers trained and ready to fight anywhere at any time; coordinating conversion of III Corps to the Corps XXI structure; and implementing a comprehensive program that integrates AC and RC in our training and operations.

PERFORMANCE OUTCOME MEASURE: AC/RC Integration



LEAD: Training - Readiness QMB | ASSIST: G3/Commanders

Link to Fort Hood Campaign Plan: Goal 3, Objectives 1, Action Plans 1 & 2

#### **FORSCOM Linkage:**

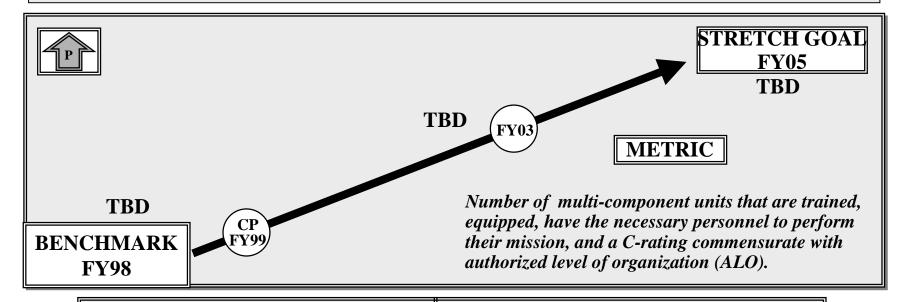
STRATEGIC PERFORMANCE OBJECTIVE 2: AC/RC INTEGRATION

PERFORMANCE OUTCOME MEASURE: 2A - DIVISION TEAMING (PILOT)

### **Training - Readiness Focus**

Institute a training strategy that achieves balanced readiness while providing the Army with units and soldiers trained and ready to fight anywhere at any time; coordinating conversion of III Corps to the Corps XXI structure; and implementing a comprehensive program that integrates AC and RC in our training and operations.

**PERFORMANCE OUTCOME MEASURE: Multi-Component Units** 



LEAD: Training - Readiness QMB | ASSIST: G3/Commanders

Link to Fort Hood Campaign Plan: Goal 3, Objective 3, All Action Plans

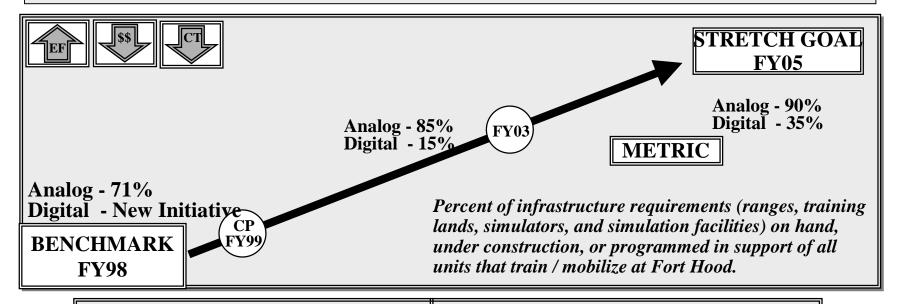
#### **FORSCOM Linkage:**

STRATEGIC PERFORMANCE OBJECTIVE 2: AC/RC INTEGRATION PERFORMANCE OUTCOME MEASURE: 2C - Multi-component units

### **Training - Readiness Focus**

Institute a training strategy that achieves balanced readiness while providing the Army with units and soldiers trained and ready to fight anywhere at any time; coordinating conversion of III Corps to the Corps XXI structure; and implementing a comprehensive program that integrates AC and RC in our training and operations.

PERFORMANCE OUTCOME MEASURE: Training/Mobilization Infrastructure



LEAD: Training - Readiness QMB | ASSIST: G3/Commanders

Link to Fort Hood Campaign Plan: Goal 1, Objective 1, All Action Plans

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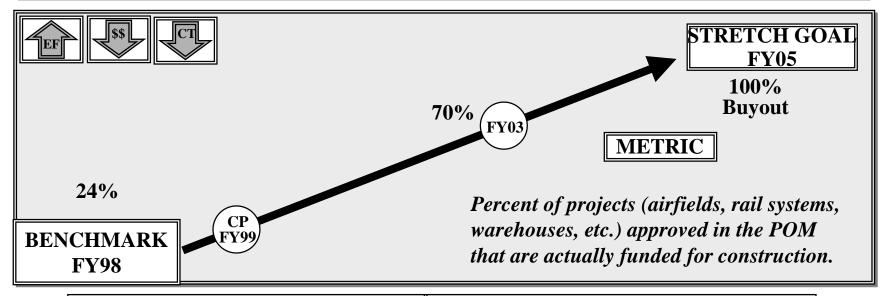
STRATEGIC PERFORMANCE OBJECTIVE 3: POWER PROJECTION

PERFORMANCE OUTCOME MEASURE: 3A - TRAINING/MOBILLIZATION INFRASTRUCTURE

## **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

### PERFORMANCE OUTCOME MEASURE: Deployment Infrastructure



LEAD: Installation Operations QMB ASSIST: DPW/ACSRM

Link to Fort Hood Campaign Plan: Objective 1, Action Plan 1

#### **FORSCOM Linkage:**

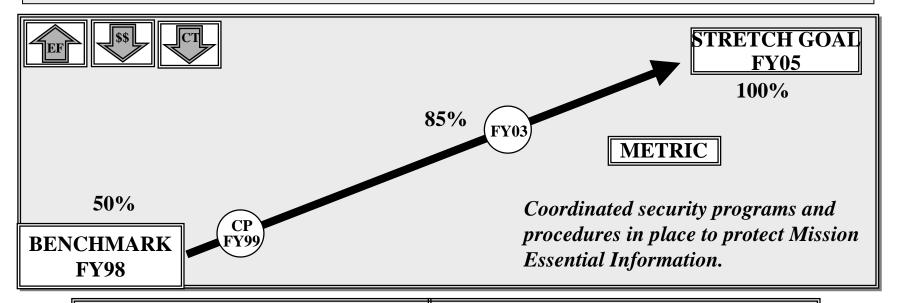
STRATEGIC PERFORMANCE OBJECTIVE 3: POWER PROJECTION

PERFORMANCE OUTCOME MEASURE: 3B - DEPLOYMENT INFRASTRUCTURE

### **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

### **PERFORMANCE OUTCOME MEASURE: Information Security Programs**



LEAD: Installation Operations QMB | ASSIST: G2/G6/DOIM

**Link to Fort Hood Campaign Plan: To Be Developed** 

#### **FORSCOM Linkage:**

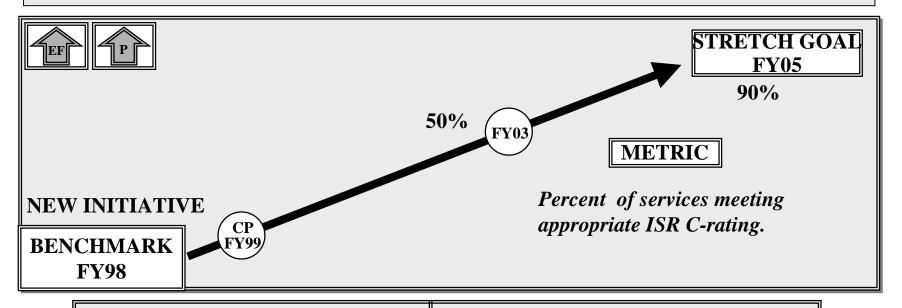
STRATEGIC PERFORMANCE OBJECTIVE 3: POWER PROJECTION

PERFORMANCE OUTCOME MEASURE: 3C - INFORMATION SECURITY PROGRAMS

## **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

PERFORMANCE OUTCOME MEASURE: Standard Levels of Service



**LEAD:** Installation Operations QMB | **ASSIST:** All Staff Directorates

Link to Fort Hood Campaign Plan: Objective 4, Action Plan 6

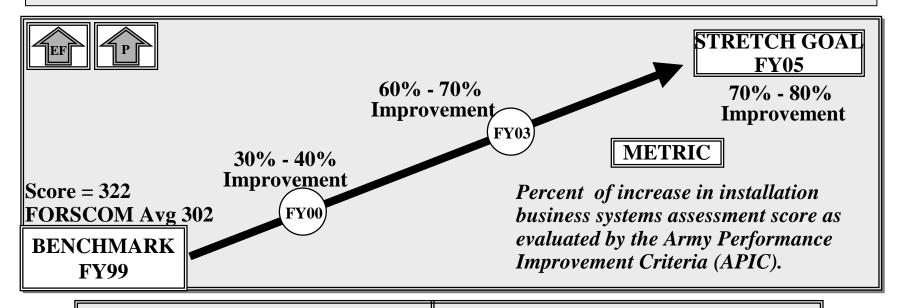
#### **FORSCOM Linkage:**

STRATEGIC PERFORMANCE OBJECTIVE 4: INSTALLATION MANAGEMENT SYSTEMS PERFORMANCE OUTCOME MEASURE: 4A - STANDARD LEVELS OF SERVICE

### **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

PERFORMANCE OUTCOME MEASURE: Business Systems



LEAD: Installation Operations QMB | ASSIST: All QMBs/Staff Activities/PPO

Link to Fort Hood Campaign Plan: Objective 4, Action Plan 1

#### **FORSCOM Linkage:**

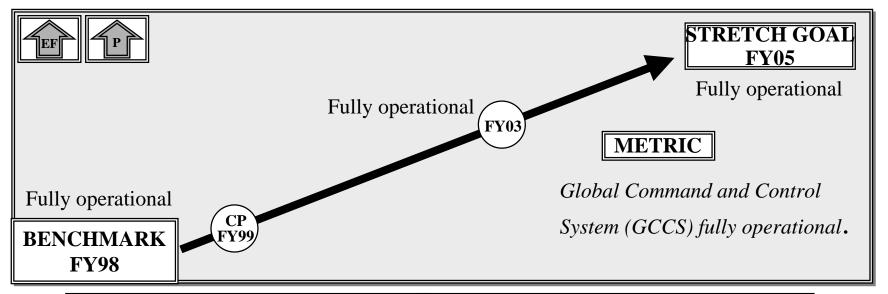
STRATEGIC PERFORMANCE OBJECTIVE 4: INSTALLATION MANAGEMENT SYSTEMS

PERFORMANCE OUTCOME MEASURE: 4B - BUSINESS SYSTEMS

### **Training - Readiness Focus**

Institute a training strategy that achieves balanced readiness while providing the Army with units and soldiers trained and ready to fight anywhere at any time; coordinating conversion of III Corps to the Corps XXI structure; and implementing a comprehensive program that integrates AC and RC in our training and operations.

### PERFORMANCE OUTCOME MEASURE: C2 Interoperability



LEAD: Training-Readiness QMB ASSIST: G3

Link to Fort Hood Campaign Plan: To be developed

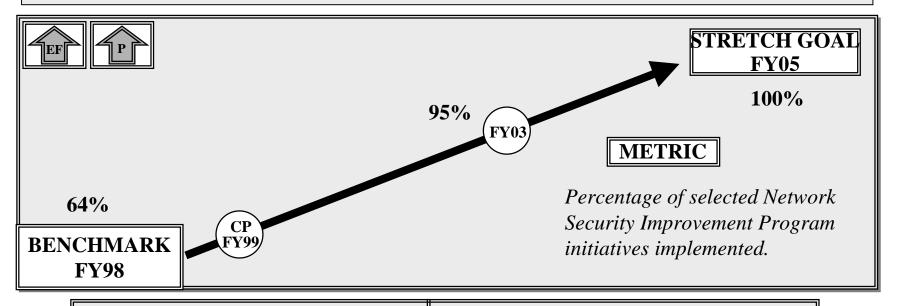
#### **FORSCOM Linkage:**

STRATEGIC PERFORMANCE OBJECTIVE 5: INFORMATION TECHNOLOGY INTEGRATION PERFORMANCE OUTCOME MEASURE: 5A - C2 INTEROPERABILITY

# Fort Hood Installation Operations Focus

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

#### PERFORMANCE OUTCOME MEASURE: Information Protect



LEAD: Installation Operations QMB | ASSIST: G2/G6/DOIM

Link to Fort Hood Campaign Plan: To Be Developed

#### **FORSCOM Linkage:**

STRATEGIC PERFORMANCE OBJECTIVE 3: POWER PROJECTION

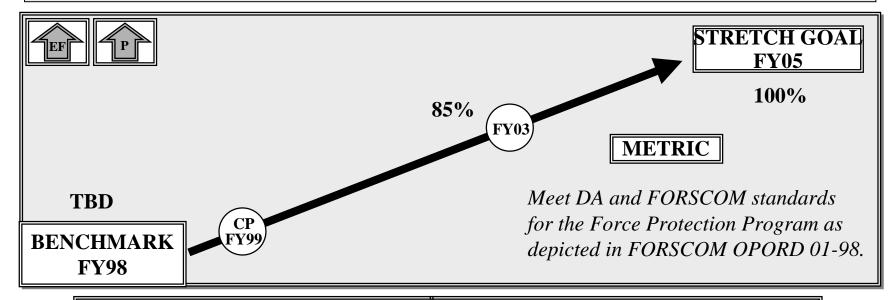
PERFORMANCE OUTCOME MEASURE: 3C - INFORMATION SECURITY PROGRAMS

## Fort Hood I

### **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

### PERFORMANCE OUTCOME MEASURE: Force Protection Program



LEAD: Installation Operations QMB ASSIST: DSPS

Link to Fort Hood Campaign Plan: To be developed

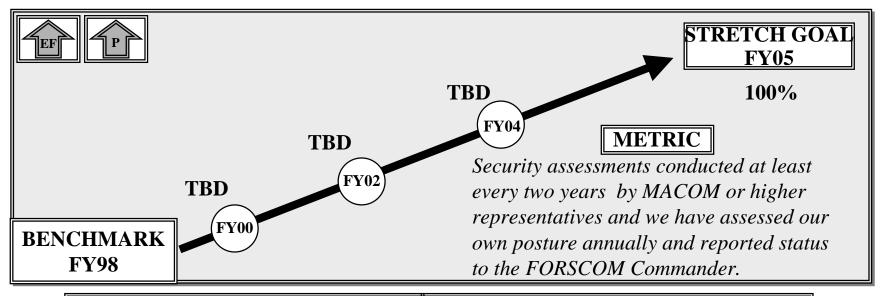
#### **FORSCOM Linkage:**

STRATEGIC PERFORMANCE OBJECTIVE 6: FORCE PROTECTION PROGRAM PERFORMANCE OUTCOME MEASURE: 6A - FORCE PROTECTION PROGRAM

### **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

### PERFORMANCE OUTCOME MEASURE: Security Assessments



LEAD: Installation Operations QMB ASSIST: DSPS

Link to Fort Hood Campaign Plan: To be developed

#### **FORSCOM Linkage:**

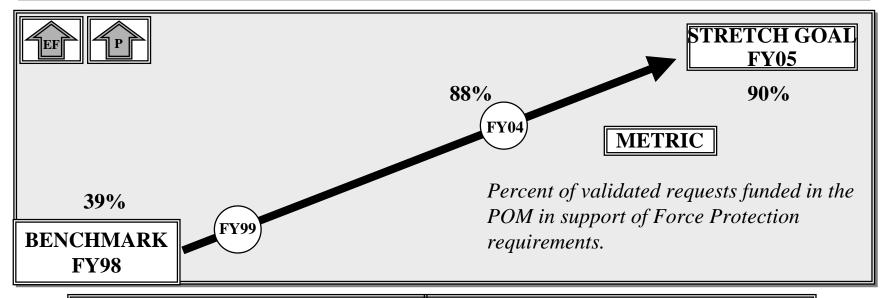
STRATEGIC PERFORMANCE OBJECTIVE 6: FORCE PROTECTION PROGRAM

PERFORMANCE OUTCOME MEASURE: 6B - SECURITY ASSESSMENTS

### **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

### PERFORMANCE OUTCOME MEASURE: Force Protection Funding



LEAD: Installation Operations QMB ASSIST: DSPS

Link to Fort Hood Campaign Plan: To be developed

**FORSCOM Linkage:** 

STRATEGIC PERFORMANCE OBJECTIVE 6: FORCE PROTECTION PROGRAM

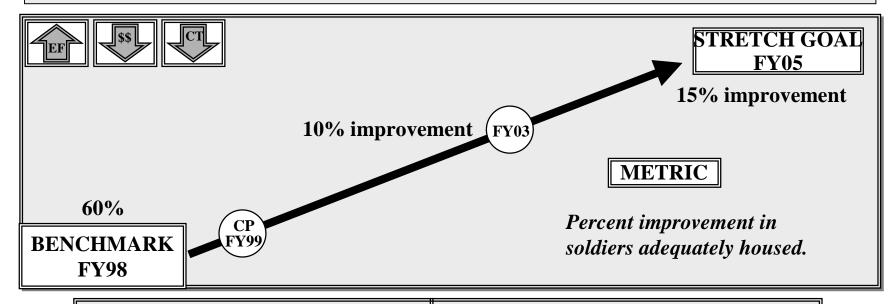
PERFORMANCE OUTCOME MEASURE: 6C - FUNDING

## Fort Hood Ins

### **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

### PERFORMANCE OUTCOME MEASURE: Barracks / Family Housing



LEAD: Installation Operations QMB | ASSIST: DPW

Link to Fort Hood Campaign Plan: Objective 1, Action Plans 3 & 4

#### **FORSCOM Linkage:**

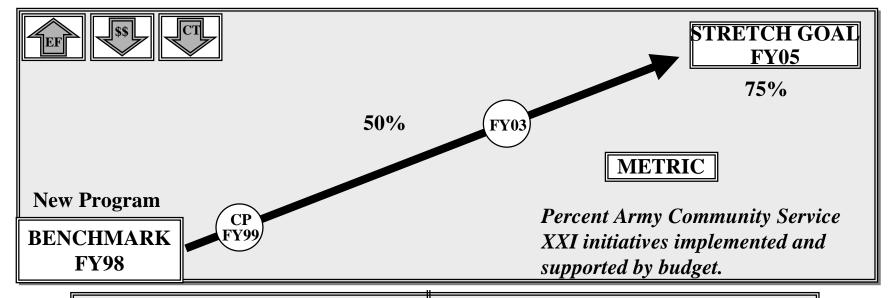
STRATEGIC PERFORMANCE OBJECTIVE 7: QUALITY OF LIFE

PERFORMANCE OUTCOME MEASURE: 7A - BARRACKS / FAMILY HOUSING

### **Caring Focus**

Provide an environment that enhances Quality of Life by means of continuous evaluation of current and future programs ensuring only the best possible support for our III Corps Family and thus doing our part to increase III Corps' balanced readiness.

### PERFORMANCE OUTCOME MEASURE: Army Community Services (ACS) XXI



LEAD: Caring QMB ASSIST: DCA/ACSRM

Link to Fort Hood Campaign Plan: Objective 1, Action Plan To be Developed

#### **FORSCOM Linkage:**

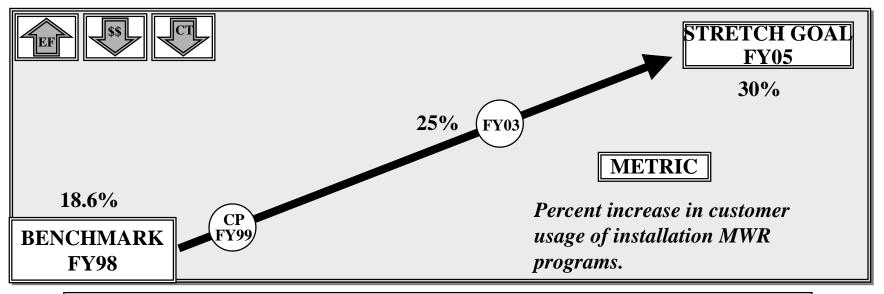
STRATEGIC PERFORMANCE OBJECTIVE 7: QUALITY OF LIFE

PERFORMANCE OUTCOME MEASURE: 7B - ARMY COMMUNITY SERVICES (ACS) XXI

### **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

### PERFORMANCE OUTCOME MEASURE: - "Best In Class" Morale, Welfare, & Recreation



<b>LEAD:</b> Installation Operations QMB	ASSIST: DCA		
Link to Fort Hood Campaign Plan: Objective 4, Action Plan 2			

#### **FORSCOM Linkage:**

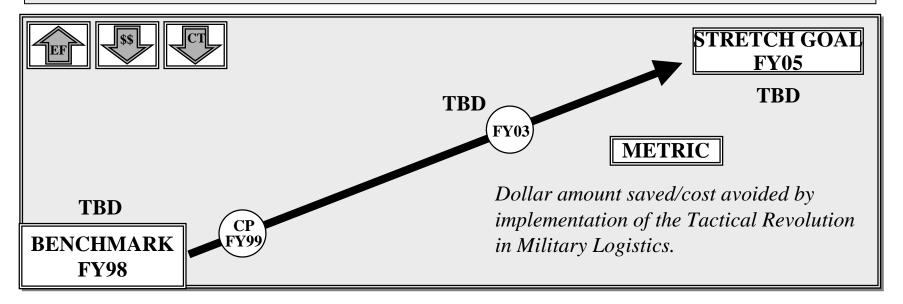
STRATEGIC PERFORMANCE OBJECTIVE 7: QUALITY OF LIFE

PERFORMANCE OUTCOME MEASURE: 7C - "BEST IN CLASS" MORALE, WELFARE, AND RECREATION

## Fort Hood Logistics Power Projection Focus

Achieve Army standards for logistics in balanced readiness and power projection by improving current processes, identifying new processes, leveraging technology, improving infrastructure, and satisfying training requirements consistent with assigned resources.

### PERFORMANCE OUTCOME MEASURE: Revolution In Military Logistics



LEAD: LOGISTICS - POWER PROJECTION QMB ASSIST: 13CC/G4/DOL/RM

Link to Fort Hood Campaign Plan: Objective 1, Action Plan 6

#### **FORSCOM Linkage:**

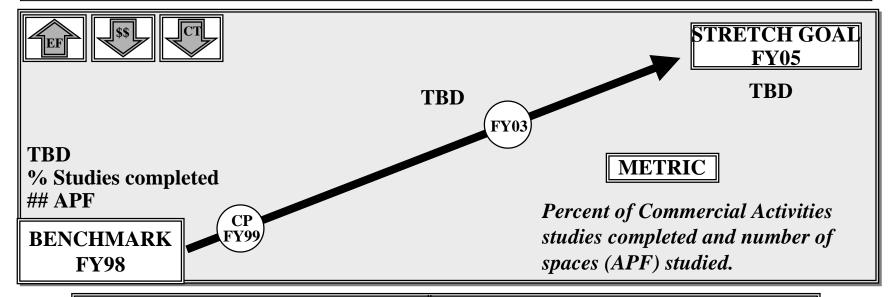
STRATEGIC PERFORMANCE OBJECTIVE 8: EFFICIENCIES

PERFORMANCE OUTCOME MEASURE: 8A - REVOLUTION IN MILITARY LOGISTICS

### **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

#### **PERFORMANCE OUTCOME MEASURE: - Commercial Activities Studies**



LEAD: Installation Operations QMB | ASSIST: CA Cell

Link to Fort Hood Campaign Plan: To Be Developed

#### **FORSCOM Linkage:**

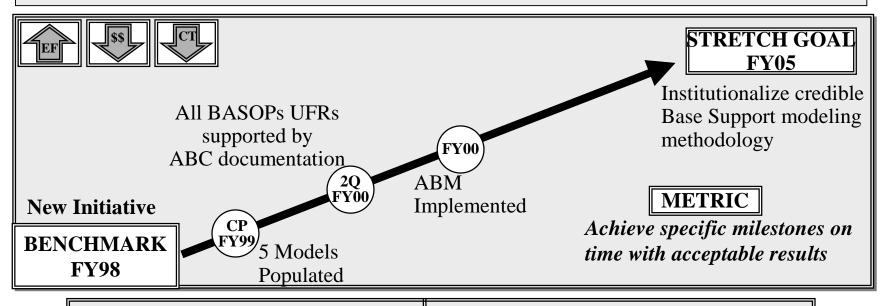
STRATEGIC PERFORMANCE OBJECTIVE 8: EFFICIENCIES PERFORMANCE OUTCOME MEASURE: 8B - CA STUDIES

## Fort Hood Installa

## **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

### PERFORMANCE OUTCOME MEASURE: - ABC/M Implementation



LEAD: Installation Operations QMB | Assist: GC/DOL/DPW/DCA/DOIM/DAO

Link to Fort Hood Campaign Plan: Objective 4, Action Plan 7

#### **FORSCOM Linkage:**

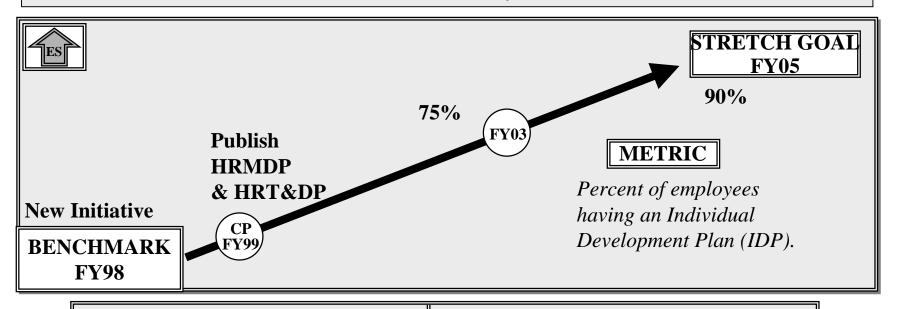
STRATEGIC PERFORMANCE OBJECTIVE 8: EFFICIENCIES

PERFORMANCE OUTCOME MEASURE: 8C - BASE SUPPORT COSITNG DATA

## **Installation Operations Focus**

Improve the installation's infrastructure, revolutionize business practices, and leverage technology to enhance readiness, effectively support power projection, maximize utilization of resources, and improve customer service/satisfaction.

### PERFORMANCE OUTCOME MEASURE: Quality Work Force



**LEAD:** Installations Operations QMB | **ASSIST:** CPAC/G3 Ed Svcs

Link to Fort Hood Campaign Plan: Objective 3, Action Plan 1

#### **FORSCOM Linkage:**

STRATEGIC PERFORMANCE OBJECTIVE 9: HUMAN RESOURCE DEVELOPMENT PERFORMANCE OUTCOME MEASURE: 9A - CIVILIAN OBJECTIVE FORCE (COF)

### Link to FC and HQDA

Army Imperative DOCTRINE	FC Key Focus Area NO DIRECT LINKAGE	Fort Hood Goals  NO DIRECT LINKAGE
FORCE MIX	MISSION/INTERNAL PROCESSES	• TRAINING
• MODERN EQUIPMENT	NO DIRECT LINKAGE	<ul><li>TRAINING</li><li>LOGISTICS</li></ul>
QUALITY PEOPLE	• PEOPLE	<ul><li>INSTALLATION OPERATIONS</li><li>CARING</li></ul>
• LEADER DEVELOPMENT	• PEOPLE	• TRAINING
• TRAINING	• MISSION	• TRAINING
• STEWARDSHIP	<ul> <li>FINANCIAL         PERFORMANCE</li> <li>INTERNAL         PROCESSES</li> </ul>	<ul><li>TRAINING</li><li>LOGISTICS</li><li>CARING</li><li>INSTALLATION OPERATIONS</li></ul>



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